

Guest Departure Instructions

Thank you for choosing Cabin Rentals of Helen! We hope you have enjoyed your stay with us! We're sad to see you go but it's been a pleasure having you as a guest. To prepare for tomorrow's check-out at 11:00 AM, please look over this checklist of departure instructions:



DISHES

Please start the dishwasher, if your property is not equipped with a dishwasher, please wash, dry, and put away dishes. We have provided dish soap, dishtabs, and a sponge for guest use.



TRASH

All trash must be BAGGED & placed in an outdoor container. For excessive trash pick up, please call the office.



LINENS

Leave all used towels in the nearest bathroom floor by the tub. Do not place towels inside of the tub/shower. Do not remove sheets, comforters or pillow shams, we will take care of this for you. Housekeeping will collect these upon your departure.



DOORS & WINDOWS

Please ensure that all doors and windows are locked and secured.



KEYS & KEYLESS ENTRY

If your property has a lock box with physical keys, please return the key(s) to the lockbox. Be sure that the lock box is fully closed and you have scrambled the code on the front to ensure that the code is not exposed.

If your property has a keyless entry, please be sure that the front door is closed and secured and that you have pressed the lock button on the key pad. Be sure that you check to make sure the door is locked.



Info@renthelen.com
706-878-3535

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EXTRA NOTES



Linen Stains and Damages:

Guests are responsible for stained or damaged bedding that has been removed from the bed. Damages to linens are not covered under the property protection insurance.



Reporting Issues and Damages:

Please call the office to report damages or issues as soon as they are noticed. E-mail photos to info@renthelen.com. Include the cabin name and guest name. Damages can only be covered by insurance if they are reported immediately.



Personal Property:

Please double check for all personal property. Look in drawers and under beds. Cabin Rentals of Helen is not responsible for lost items.

If you feel like you have left something behind, please visit our website, and click on "Lost and Found" under the about us tab, to fill out a short form. This will ensure that we get your items returned to you quickly.

Thank you for your stay!
We encourage you to stay again in the future.
Safe travels home!



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