

Cabin Rentals of Helen Inclement Weather Policy

Inclement Weather Policy

The North Georgia Mountain weather can be unpredictable. Therefore, CROH offers Travel Insurance (see Travel Insurance section on website). It is the Guest(s) responsibility to monitor the weather and road condition prior to the arrival and during the Guest(s) stay. Road conditions can change rapidly and can become impassable at any time and remain impassable for any length of time. Guest(s) may contact the CROH to inquire about weather and road conditions but may not hold CROH responsible for any weather and road condition predictions. If weather conditions affect the Guest(s) departure date, it is the sole discretion of CROH to extend that reservation. If extension is approved, Guest(s) will assume the additional nightly rate and fees.

Guest(s) will also abide by the check-out procedure. Guest(s) checking in or out of a property during inclement weather, understands that they are proceeding at their own risk and should make appropriate arrangements. In case of impassable roads, CROH will try to accommodate Guest(s) with another cabin of similar type, based upon availability and not guaranteed. Please make sure you are prepared and purchase all supplies needed in case of any potential storm-type impacts (flashlights, matches, batteries, extra nonperishable foods, bottled water, toilet paper, paper towels, medicines etc.). CROH and the individual property owners will not be responsible for maintaining the conditions of roads, decks and driveways in the event of snow, ice, rain, erosion or any other effects of weather-related conditions.

The Guest(s) agrees to take full responsibility for their safety as well as the passengers in their vehicles. The Guest(s) also understands and assumes the sole responsibility of traveling in inclement weather which may result in loss of property, damage to property and be potentially life threatening. In the event that a State of Emergency is issued, for any potentially hazardous weather, and you choose to proceed with checking into the property you reserved, you will not be issued any type of refund or credit. Please be advised: If you choose to travel under an issued State of Emergency, you are traveling at your own risk. Cabin Rentals of Helen will do all we can to make your trip and property as safe as possible, but under no circumstance will any type of refund or credit be issued.



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